		VICE DELIVERY BUDGET & IMPLEMENTATION PL	LAN						Yearly/Annual Targets	QUARTERLY TARGETS				Annual Budget			
DP Ref	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	2024/2025 ANNUAL TARGETS	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	CAPEX	OPEX	Funding Source	Portfolio Of Evidence Responsible Department
MUNICIPAL	TRANSFORMATION AND INSTITUT	IONAL DEVELOPMENT										<u> </u>					
MTO1.1	To establish an effective and efficient ICT System unit within Umdoni withis compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Reviewed ICT Strategy & Framework by 30 December 2024	Administration	2024	Outdated Policy & Frameworik	4 Years	Date ICT Policy & Framework reviewed	Date	Review and Adopt ICT Policy & Framework b y 30 December 2024	Draft ICT Policy & Framework submitted to Portfolio Committee & Workshopped	Adoption of ICT policy & Frameworki	n/a	n/a	R0,00	R0.00	Not Applicable	ICT Policy & Framework, Minutes of Portfolio Committee, Council Resolution
	To establish an effective and efficient ICT System unit within Umdoni which is compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Established ICT steering Committee by 30 September 2024	Administration	2024	Lack of ICT Steering Committee	Unkn own	Date ICT Steering Committee Establisheed	Date	Establish ICT steering Committee by 30 September 2024	Established ICT steering Committee	n/a	n/a	nia	R0,00	R0,00	Not Applicable	ICT Steering Committee Appointment Letters
MTO1.3	To establish an effective and efficient ICT System unit within Umdoni which is compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Convened 4 ICT steering Committee Meetings by 30 June 2025	Administration	Quarterly	0	Unkn own	Number of ICT steering Committee Meetings convened	Number	Convene 4 ICT Steering Committee meetings by 30 June 2025	1	1	1	1	R0,00	R0,00	Not Applicable	ICT steering Committee attendance Registers & Corporate Services: ICT minutes
MTO1.4	To establish an effective and efficient ICT System unit within Umdoni which is compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Conducted 12 Data Backups on the Cloud by 30 Jun 2024	Administration	Monthly	12	None	Number of Data Back-Ups to the Cloud conducted	Number	Conduct 12 Data Back-Ups to the Cloud by 30 June 2025	3	3	3	3	R0,00	R0,00	Not Applicable	Data Logs Corporate Services: ICT
MTO2.1	To ensure the implementation & Compliance to the Occupation Health & Safety Policy that is in line with relevant legislation	Conducted 2 Medical Check-Ups by 30 June 2024	Administration	Bi-Annually	2	None	Number of Medical Check-Ups conducted	Number	Conduct 2 Medical check-Ups by 30 June 2025	n/a	1	n/a	1	R0,00	R0,00	Not Applicable	Corporate Services: Medical reports Occupational Health & safety
MTO2.2	To ensure the implementation & Compliance to the Occupation Health & Safety Policy that is in line with relevant legislation	Conducted 4 Employee Wellness Programmes (Psychosocial, Financial Management & substance Abuse by 30 June 2025	Administration	Quarterly	1	Unknown	Number of Employee Wellness Programmes on Psychosicial, Financial Management & Susbstance Abuse conducted	Number	Conduct 4 Employee Wellness Programmes on Psychosocial, Financial Management & Substance Abuse by 30 June 2025	1	1	1	1	R0.00	R80 000,00	Not Applicable	Corporate Services: Attendance Registers Occupational Health & safety
MTO2.3	To ensure the implementation & Compliance to the Occupation Health & Safety Policy that is in line with relevant legislation	Reviewed and Adopted Occupational Health & Safety Policy by 30 December 2024	Administration	Unknown	2019	Unknown	Date Occupational Health & safety Policy reviewed and Adopted	Date	Review and Adopt Occupational Health & Safety Policy by 30 December 2024	Draft Occupational Health & safety Policy submitted to Portfolio Committee & Workshopped	Adoption of Occupational Health & Safety Policy by Council	n/a	n/a	R0.00	R0.00	Not Applicable	Occupational Health & safty Policy, Minutes of Portfolio Committee & Council Resolution Council Resolution
MTO2.4	To ensure the implementation & Compliance to the Occupation Health & Safety Policy that is in line with relevant legislation	Conducted Site Inspections to ensure compliance with Occupational Health & safety Act by 30 June 2025	Administration	Unknown	4	Unknown	Number of Site Inspections conducted to ensure compliance with Occupational Health & Safety Act	Number	Conduct 12 Site Inspections to ensure compliance with Occupational Health & Safety Act by 30 June 2025	3	3	3	3	R0,00	R0,00	Not Applicable	Site Inspection Reports/Checklists Corporate Services: Occupational Health & safety
MTO3.1	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed and Adopted Employment Equity Plan by 30 December 2024	/ Administration	Unknown	None	Employment Equity Plan	Date Employment Equity Plan developed and adopted	Date	Develop and Adopt Employment Equity Plan by 30 December 2024	Draft Employment Equity Plan submitted to Portfolio Committee and workshopped	Adoption of Employment Equity Plan by Council	n/a	n/a	R0,00	R0,00	Not Applicable	Employment Equity Plan, Minutes of Portfolio Committee & Council Resolution Corporate Services: Human Resources
MTO3.2	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Established Employment Equity Committee by 30 September 2024	Administration	Unknown	None	Employment Equity Committee	Date Employment Equity Committee established	Date	Establish Emloyment Equity Committee by 30 september 2024	Appoint members of Employment Equity Stering Committee	n/a	n/a	n/a	R0,00	R0,00	Not Applicable	Appointment Letters for Employment Equity Committee Corporate Services: Human Resources
MTO3.3	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Convened 4 Employment Equity Committee Meetings by 30 June 2024	Administration	Unknown	None	Employment Equity Committee Meetings		Number	Convene 4 Employment Equity Committee Meetings by 30 June 2025	1	1	1	1	R0,00	R0,00	Not Applicable	Attgendance registers & Corporate Services: Minutes Human Resources
MTO3.4	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed and Adopted Staff Retention Policy by 30 December 2024	Administration	Staff Retention Policy	None	Staff Retention Police	Date Staff Retention Policy developed and Adopted	Date	Develop and Adopt Staff Retention Policy by 30 December 2024	Draft Staff retention Policy & Workshopping	Adoption	n/a	n/a	R0,00	R0,00	Not Applicable	Staff Succession Pan , Council Fresolution and Corporate Services: Attendance Register of Human Resources Workshop
MTO3.5	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed and Adopted Staff Succession Plan by 30 December 2024	Administration	Staff Succession Plan	None	Staff Succession Plan	Date Staff Succession Plan developed and adopted	Date	Develop and Adopt Staff Succession Plan b y 30 December 2024	Draft Succession Plan and Workshopping	Adoption	n/a	n/a	R0,00	R0,00	Not Applicable	Staff Succession Pan , Council Fresolution and Corporate Services: Attendance Register of Human Resources
MTO3.6	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed and Submitted Work Place Skills Plan to LGSETA by 30 April 2025	Administration	Annually	30-Apr-24	None	Date Work Place Skills Plan developed and submitted to LGSETA	Date	Develop and Submit Workplace Skills Plan to LGSETA by 30 April 2025	n/a	n/a	n/a	WorkPlace Skills Plan and Submission to LGSETA	R0,00	R0,00	Not Applicable	Workplace Skills Plan & Corporate Services: Proof of submission Human Resources

		IVICE DELIVERY BUDGET & IMPLEMENTATION PL	LAN						Yeariy/Annual Targets	QUARTERLY TARGETS				Annual Budget				
	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	2024/2025 ANNUAL TARGETS	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	CAPEX	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
MTO3.7	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Spent 100% of WSP Allocation by 30 June 2025	Administration	100% Expenditure of WSP Allocation	0%	Unknown	Percentage of WSP allocation spent	Percentage	Spend 100% of WSP allocation by 30 June 2025	25%	25%	25%	25%	R0,00	R256 987,47	Internal	WSP, Payment Vouchers, Attendance Registers	Corporate Services: Human Resources
MTO3.8	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed Staff Regulations Compliance Register and update quarterly to monitor implementation of Staff Regulations by 30 September 2024	Administration	Staff Regulations Complaince Register	None	Implementation of Staff Regulations	Date Staff Regulations compliance registe developed to monitor implementation of Staff Regulations		Develop Staff Regulations Compliance Register and update quarterly to monitor implementation of Staff Regulations by 30 September 2024	Staff Regulations Compliance Register	Update Compliance Register & Submit Report to Portfolio Committee	Update Compliance Register & Submit Report to Portfolio Committee	Update Compliance Register & Submit Report to Portfolio Committee	R0,00	R0,00	Not Applicable	Staff Regulations Compliance Register 8 Minutes from Portfolio Committee	
MTO3.9	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram		Administration	Monthly	LLF Non-Functiona	I Unknown	Number of LLF Committee meetings convened	Number	Convene 4 LLF Committee Meetings by 30 June 2025	3	3	3	3	R0,00	R0,00	Not Applicable	LLF Attendance Registers	Corporate Services: Human Resources
MTO3.10	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Submitted 10 Reports to Portfolio Committee providing an update on Suspensions and Disciplinary Cases by 30 June 2025	Administration	Monthly	Monthly	None	Number of reports submitted to Portfolio Committee providing an update on Suspension and Disciplinary cases	Number	Submit 10 Reports to Portfolio Committee providing an update on Suspensions and Disciplinary Cases by 30 June 2025	2	2	3	3	R0,00	R0,00	Not Applicable	Minutes of Portfolio Committee	Corporate Services: Human Resources
MTO3.11	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Convened 1 workshop on disciplinary procedure for Middle Management by 30 March 2025	Administration	1 Workshop	None	Unknown	Number of workshops convened on Disciplinary Procedure for Middle Management	Number	Convene 1 workshop on disciplinary procedure for Middle Management by 30 March 2025	n/a	n/a	Workshop Middle Management on Disciplinary Procedure	n/a	R0,00	R0,00	Not Applicable	Attendance Registers	Corporate Services: Human Resources
MTO4.1	To ensure effective and efficient management of Municipal Fleet that is in line with service delivery objectives of the municipality	Reviewed and Adopted Fleet Management Policy & Procedures by 30 Dec ember 2024	Administration	Fleet Management Policy & Procedures	y 2019	None	Date Fleet managament Policy & Procedures reviewed and adopted	Date	Review and Adopt Fleet Management Policy & Procedures by 30 Dec ember 2024	Drat Fleet Management Policy & Procedures Workshop	Adoption of Fleet management Policy & Procedures	n/a	n/a	R0,00	R0,00	Not Applicable	Fleet Management Policy & Procedures, Attendance Registers & Council resolution	
	To ensure effective and efficient management of Municipal Fleet that is in line with service delivery objectives of the municipality	Submitted 10 Reports to Portfolio Committee providing an updated on Fleet Management by 30 June 2025	Administration	Monthly	10 reports	None	Number of reports submitted to Portfolio Committee providing an update on Fleet Management		Submit 10 Reports to Portfolio Committee providing an updated on Fleet Management by 30 June 2025	2 Reports on Fleet Management Submitted to Portfolio Committee	2 Reports on Fleet Management Submitted to Portfolio Committee		3 Reports on Fleet Management Submitted to Portfolio Committee	R0,00	R0,00	Not Applicable	Minutes of Portfolio Committee	Corporate Services: Fleet Management
MTO4.3	To ensure effective and efficient management of Municipal Fleet that is in line with service delivery objectives of the municipality	Developed SOP for reporting of incidents/accidents on Municpal Fleet by 30 September 2024	Administration	SOP for Reporting of Incidents/Accidents on Municipal Fleet	None	SOP	Date SOP for reporting of incidents/accidents on Municipal Fleet Developed	Date	Develop SOP for reporting of incidents/accidents on Municpal Fleet by 30 September 2024	SOP for reporting of Incidents/Accidents on Muniipsl Fleet	n/a	n/a	n/a	R0,00	R0,00	Not Applicable	SOP for reporting of incidents/Accidents	Corporate Services: Fleet Management
	To ensure effective and efficient management of Municipal Fleet that is in line with service delivery objectives of the municipality	Convened 4 Fleet Management Committee Meetings by 30 June 2025	Administration	Quarterly	4	None	Number of Fleet Management Committee meetings convened	Number	Convene 4 Fleet Management Committee Meetings by 30 June 2025	1	1	1	1	R0,00	R0,00	Not Applicable	Attendance Registers and Minutes	Corporate Services: Fleet Management
MTO4.5	To ensure effective and efficient management of Municipal Fleet that is in line with service delivery objectives of the municipality	Procured x7 Fleet Vehicles by 30 June 2025	Administration	Unknown	7	Unknown	Number of Fleet Vehicles procured	Number	Procure x7 Fleet Vehicles b y 30 June 2025	n/a	n/a	3	4	R5 100 000,00	R0,00	Internal	Delivery Notes	Corporate Services: Fleet Management
MTO5.1	To ensure effective and efficient administrative processes that enable delivery of services to our communities		Administration	Monthly	12	None	Number of Council Meetings convened	Number	Convene 10 Council Meetings by 30 June 2025	2	2	3	3	R0.00	R0.00	Not Applicable	council minutes & attendance Registers	Corporate Services: Auxilliary & registry Services
MTO5.2	To ensure effective and efficient administrative processes that enable delivery of services to our communities	Convened 40 Portfolio Committee Meetings by 30 June 2025	Administration	Monthly	35	None	Number of Portfolio Committee Meetings convened	Number	Convene 40 Portfolio9 Committee meetings by 30 Jun 2025	10	10	10	10	R0.00	R0.00	Not Applicable	Portfolio Committee minutes & attendance Registers	Corporate Services: Auxilliary & registry Services
MTO6.1	To ensure effective and efficient administrative processes that enable delivery of services to our communities	Updated and Submitted 10 Reports on the organizational compliance register to Portfolio Committee by 30 June 2025	Administration	Monthly	10	None	Number of reports submitted to Portfolio Commkittee on the updated organizationa compliaance register		Update and Submit 10 Reports on the organizational compliance register to Portfolio Committee by 30 June 2025	2 Reports on organizational compliance register	2 Reports on organizational compliance register	3 Reports on organizational compliance register	3 Reports on organizational compliance register	R0.00	R0.00	Not Applicable	Portfolio Committee minutes & attendance Registers	OMM: Legal & Estates
MTO6.2	To ensure effective and efficient administrative processes that enable delivery of services to our communities		Administration	Annually	12 Policies	Unknown	number of municipal policies vetted	Number	Vet 12 Municipal policies by 30 June 2025	n/a	6	6	n/a	R0.00	R0.00	Not Applicable	Policy Register	OMM: Legal & Estates
MTO6.3	To ensure effective and efficient administrative processes that enable delivery of services to our communities	Vetted 5 Municipal By-Laws by 30 June 2026	Administration	Annually	5 By-Laws	Unknown	Number of municipal By-Laws vetted	Number	Vet 5 Municipal By-Laws by 30 June 2026	n/a	n/a	n/a	5	R0.00	R0.00	Not Applicable	By-Law Register	OMM: Legal & Estates
MTO6.4	To ensure effective and efficient administrative processes that enable delivery of services to our communities		Administration	Unknown	2019	Unknown	Date Policy on Management & Disposal of Immovable Properties reviewed and adopted	f Date	Reviewed and Adopted Policy on Management & Disposal of Immovable Property by 30 December 2024	Draft Management & Disposal of Immovable property & Workshop	Adoption	n/a	n/a	R0.00	R0.00	Not Applicable	Management & Disposal of Immovable Property & Council Resolution	

		RVICE DELIVERY BUDGET & IMPLEMENTATION PL	AN						Yearly/Annual Targets	QUARTERLY TARGETS				Annual Budget				Dog or a like
	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	2024/2025 ANNUAL TARGETS	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	CAPEX	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
	To ensure effective and efficient administrative processes that enable delivery of services to our communities		Administration	Quarterly	None	Unknown	Number of Inspections conducted on Council Owned Leased properties	Number	Conduct 4 Inspections of Council Owned Leased properties by 30 June 2025	1 Inspection	1 Inspection	1 Inspection	1 Inspection	R0.00	R0.00	Not Applicable	Site Inspection reports	s OMM: Legal & Estates
MTO6.6	To ensure effective and efficient administrative processes that enable delivery of services to our communities		Administration	Quarterly	None	None	Number of progress reports submitted to MPAC on Contingent Liability Register	Number	Submit 4 Progress Reports on Contingent Liability Register to MPAC by 30 June 2025	1 Report on Contigent Register submitted to MPAC	1 Report on Contigent Register submitted to MPAC	1 Report on Contigent Register submitted to MPAC	1 Report on Contigent Register submitted to MPAC	R0.00	R0.00	Not Applicable	Minutes of MPAC	OMM: Legal & Estates
MTO6.7	To ensure effective and efficient administrative processes that enable delivery of services to our communities		Administration	Annually	None	None	Date Updated confingent liability register submitted to CFO for inclusion in the AFS		Submit updated Contingent Liability Register to CFO for inclusion in the AFS by 30 July 2024	n/a	n/a	n/a	Submit uodated contigent liability register to CFO	R0.00	R0.00	Not Applicable	proof of submission	OMM: Legal & Estates
BASIC SEF	RVICE DELIVERY AND INFRASTRUC	TURE DEVELOPMENT											•					
BSD1.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Rehabilitated 2,15 KMs (Pertunia -400m, Azalea - 400m, Erskine - 500m , Court Rd-500m , Moodylane 350m) of Roads by 30 June 2025	- Ward 13,12,15	Unknown	Unknown	Unknown	Number of KMs of Roads Rehabilitated	Numberr of Kms	Rehabilitate 2,15 KMs (Pertunia -400m, Azalea -400m, Erskine - 500m , Court Rd- 500m , Moodylane -350m) of Roads by 30 June 2025	10% Construction	30% Construction	80% Construction	100% Complete	R10 000 000,0	0 R0.00	Internal	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD1.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Refurbished 8000m of gravel and concrete sections (1-Jiza Rd, 2-Phondweni Rd, 3-Majola Rd, 4-Maphumulu Rd, 5-Mbulala Nkukhu, 6-Mndaweni Rd, 7-Mashilo Rd, 8-Mhlangamkhulu Rd, 9-Cele, 11-Somkhandu, 13-Ryland, 14-Viclo Rd, 16-Shezi Rd, 17-Estaladini Rd, 18-320 Rd & 19-Mathabethe Rd) by 30 June 2025	Ward 1,2,3,4,5,6,7,8,9,11,1: ,14,16,17,18 & 19	3 Unknown	100m per Rural Ward	Unknown	Number of meters of gravel and concrete sections (1-Jiza Rd 2-Phondweni Rd,3-Majola Rd, 4-Maphumulu Rd, 5-Mbulala Nkukhu,6-Mndaweni Rd, 7-Mashilo Rd, 8-Mhlangamkhulu Rd, 9-Cele,11-Somkhandu, 13-Ryland,14-VictoRd, 16-Shezi Rd,17-Estaladini Rd, 18-320 Rd & 19-Mathabethe Rd) refurbished	Number of meters	Refurbish 8000m of gravel and concrete sections (1-Jiza Rd 2-Phondweni Rd, 3-Majola Rd, 4-Maphumulu Rd, 5-Mbulala Nkukhu,6-Mndaweni Rd, 7-Mashilo Rd, 8-Mlangamkhulu Rd, 9-Cele,11-Somkhandu, 13-Ryland,14-VictoRd, 16-Shezi Rd,17-Estaladini Rd, 18-320 Rd & 19-Mathabethe Rd) by 30 June 2025	10% Construction	30% Construction	80% Construction	100% Completion	R10 000 000,01	0 R0.00	Internal	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD1.3	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development		Ward 16	Upgrading of Gravel Rd to asphalt	Unknown	Unknown	Percentage of Nsongeni Road upgraded from Gravel to Asphalt	Percentage	Upgrade 100% of Nsongeni Road from Gravel to Asphalt by 30 June 2025	n/a	20%	60%	100%	R7 224 320,99	R0.00	MIG	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD1.4		Upgraded 20% of Mafithini Road from Gravel to	Ward 9	Upgrading of Gravel Rd to asphalt	Unknown	Unknown	Percentage of Mafithinii Road upgraded from Gravel to Asphalt	Percentage	Upgrade 20% of Mafithini Road from Gravel to Asphalt by 30 June 2025	n/a	n/a	n/a	20%	R7 512 687,00	R0.00	MIG	Q1-Q4: Progress Reports	Technical Services: PMU
BSD2.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Constructed and completed 100% of Mandlalathi	Ward 2	Construction of Community Hall	None	Community Hall	Percentage of Mandialathi Hall constructed and completed	Percentage	Construct and Complete 100% of Mandlalathi Community Hall by 30 June 2025	70% Construction	95% Construction	100% Completion	n/a	R3 222 802,42	P. R0.00	MIG	Q1-Q2: Progress Reports Q3: Practical Completion Certificate	: Technical Services: PMU
BSD2.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Constructed and completed 100% of Mgangeni	Ward 4	Construction of Community Hall	None	Community Hall	Percentage of Mgangeni Community Hall constructed and completed	Percentage	Construct and Complete 100% of Mgangeni Community Hall by 31 March 2025	70% Construction	95% Construction	100% Completion	n/a	R1 271 728,43	R0.00	MIG	Q1-Q2: Progress Reports Q3: Practical Completion Certificate	: Technical Services: PMU
BSD3.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Regravelled 100% of Hlongwa Road by 31	Ward 4	Regravelling of Hlongwa Road	^a Unknown	100%	Percentage of Hlongwa Road regravelled	Percentage	Regravel 100% of Hlongwa Road by 31 December 2024	95%	100%	n/a	nia	R979 200,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
BSD3.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Vukaphi Access Road by 31	Ward 5	Regravelling of Vukaphi Road	i Unknown	100%	Percentage of Vukaphi Road regravelled	Percentage	Regravel 100% of Vukaphi Road by 31 December 2024	95%	100%	n/a	n/a	R1 033 600,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
BSD3.3	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Mphemba Acess Road by 31	Ward 6	Regravelling of Mphemb Road	a Unknown	100%	Percentage of Mphemba Road regravelled	l Percentage	Regravel 100% of Mphemba Road by 31 December 2024	95%	100%	nia	nia	R652 800,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU

		RVICE DELIVERY BUDGET & IMPLEMENTATION PL							Yearly/Annual Targets	QUARTERLY TARGETS				Annual Budget				Posmonaible
	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	2024/2025 ANNUAL TARGETS	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	CAPEX	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
D3.4	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Shange Access Road by 31	Ward 8	Regravelling of shange Road	Unknown	100%	Percentage of Shange Access Road regravelled	Percentage	Regravel 100% of Shange Access Road by 31 December 2024	95%	100%	n/a	n/a	R707 200,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Ser PMU
3.5	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Hazelwood Area (Gravel Road)	Ward 13	Regravelling of hazelwood area Gravel Road	Unknown	100%	Percentage of Hazelwood area (Gravel road) regravelled	Percentage	Re-gravel 100% Hazelwood Area (Gravel Road) by 31 December 2024	95%	100%	n/a	n/a	R82 650,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Se PMU
3.6	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Mphemba Access Road by 31	Ward 14	Regravelling of Mphemba Access Road	a Unknown	100%	Percentage of Mphemba Access Road regravelled	Percentage	Re-gravel 100% Mphemba Access Road by 31 December 2024	95%	100%	n/a	n/a	R707 200,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical S PMU
3.7	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Rehabilitated 100% of Bushy Grove by 31 December	Ward 15	Rehabilitation of Bushy Grove	Unknown	100%	Percentage of Bushy Grove rehabilitated	Percentage	Rehabilitate 100% of Bushy Grove by 31 December 2024	95%	100%	n/a	n/a	R870 400,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical S PML
4.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Refurbished 100% of Dumisa Community Hall and	Ward 5	Functional Skills Center	none	Unknown	Percentage of Dumisa Community Halls and Skills Centre Refurbished	Percentage	Refurbish 100% of Dumisa Community Hall and Skills Centre by 30 June 2025	n/a	20% Construction	60% Construction	100% Construction	R6 289 502,1	10 R0.00	MIG	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical S
.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Constructed and Completed 30% of Oswanini	Ward 7	Community Hall	none	Unknown	Percentage of Oswanini Community Hall constructed and completed	Percentage	Construct and Complete 30% of Oswanini Community Hall by6 30 June 2025	n/a	n/a	n/a	30% Construction	R8 231 509,3	80 R0.00	MIG	Q4: Progress Report	Technical Pl
1.3	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Constructed and Completed 100% of Additions and Repairs to Umzinto Sportfield Phase 2 by 30 June 2025	Ward 13	Additions and Repairs to Umzinto Sportfield	none	Unknown	Percentage of additions and repairs to Umzinto Sportfield constructed and completed	Percentage	Construct and Complete 100% of Additions and Repairs to Umzinto Sportfield Phase 2 by 30 June 2025	10% Construction	30% Construction	80% Construction	100% Completion	R3 000 000,00	R0.00	MIG	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	
5.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development		Ward 11	68 HH	None	68	Number of Households Electrified in Kiss Kiss Settlement	Number	Electrify 68 Households in Kiss Kiss Settlement by 30 June 2025	10% Construction	30% Construction	80% Construction	100% Completion	n/a	R2 903 000,00	INEP	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	
.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Electrified 201 Households in Mbetheni Settlement	Ward 11	201 HH	None	201 HH	Number of Households electrified in Mbetheni Settlement	Number	Electrify 201 Households in Mbetheni Settlement by 30 June 2025	10% Construction	30% Construction	80% Construction	100% Completion	n/a	R8 584 000,00	INEP	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	PI
.1	To ensure that the Housing Backlog is eliminated	S Submitted x4 progress Reports on the Construction of RDP Houses on the KwaCele Rural Housing project by 30 June 2025	Ward 17,18 &19	300 RDP Houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the KwaCele Rural Housing Project		Submit x4 progress Reports on the Construction of RDP Houses on the KwaCele Rural Housing project by 30 June 2025	1 Progress Report	1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Hou
.2	To ensure that the Housing Backlog is eliminated	Submitted x4 progress Reports on the Construction of RDP Houses on the Amandawe/ KwaCele Rural Housing project by 30 June 2025	Ward 14,16 &17	300 RDP houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the Amandawe/KwaCele Rural Housing Project		Submit x4 progress Reports on the Construction of RDP Houses on the Amandawe/ KwaCele Rural Housing project by 30 June 2025	1 Progress Report	1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Hou
.3	To ensure that the Housing Backlog is eliminated	Submitted x4 progress Reports on the Construction of RDP Houses on the Amahlongwa Rural Housing project by 30 June 2025	Ward 16 &18	300 RDP houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the Amahlongwa Rural Housing Project		Submit x4 progress Reports on the Construction of RDP Houses on the Amahlongwa Rural Housing project by 30 June 2025	1 Progress Report	1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Hou
.4	To ensure that the Housing Backlog is eliminated	Submitted x4 progress Reports on the Costruction of RDP Houses on the Vulamehlo Rural Housing project by 30 June 2025	Ward1,2,3,6 & 19	2000 RDP houses	Unknown	Unknown	Number of rpogress reports submitted on the construction of RDP houses for the Vulamehlo Rural Housing Project		Submit x4 progress Reports on the Costruction of RDP Houses on the Vulamehld Rural Housing project by 30 June 2025	1 Progress Report	1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technica Hou
5	To ensure that the Housing Backlog is eliminated	Submitted x4 progress Reports on the Construction of RDP Houses on the Vulamehlo Rural Housing Mistake Farm (Ward 6) project by 30 June 2025	Ward 6	500 RDP Houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the Vulamehlo Rural Housing Project - Mistake Farm (Ward 6)		Submit x4 progress Reports on the Construction of RDP Houses on the Vulamehlo Rural Housing Mistake Farm (Ward 6) project by 30 June 2025	1 Progress Report	1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technica Ho
6	To ensure that the Housing Backlog is eliminated	S Submitted x4 progress Reports on the rectification of Units on the Ifafa Glebe Rectification Project by 30 June 2025	Ward 7,8& 9	300 Houses	Unknown	Unknown	Number of progress reports submitted on the Ifafa Glebe Rectification Project	Number	Submit x4 progress Reports on the rectification of Units on the Ifafa Glebe Rectification Project by 30 June 2025	1 Progress Report	1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technica Ho
7	To ensure that the Housing Backlog is eliminated	s Submitted x4 progress Reports on the Riverside Park Title Deed Programme by 30 June 2025	Ward 13	Unknown	Unknown	Unknown	Number of progress reports submitted on the Riverside Park Title Deed Programme		Submit x4 progress Reports on the Riverside Park Title Deed Programme by 30 June 2025		1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technica Ho

		IVICE DELIVERY BUDGET & IMPLEMENTATION PL	AN						Yearly/Annual Targets	QUARTERLY TARGETS				Annual Budget				
	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	2024/2025 ANNUAL TARGETS	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	CAPEX	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
BSD6.8	To ensure that the Housing Backlog is eliminated	Submitted x4 progress Reports on the Ifafa Glebe Title Deed Programme by 30 June 2025	Ward 7,8&9	Unknown	Unknown	Unknown	Number of progress reports submitted on the ifafa Glebe Title Deed Programme	Number	Submit x4 progress Reports on the Ifafa Glebe Title Deed Programme by 30 June 2025	1 Progress Report	1 Progress Report	1 Progress Report	1 Progress Report	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD7.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Developed and Submitted to Portfolio Committee Community Facilities maintenance plan by 30 July 2024	Administrative	Unknown	Unknown	Facilities Maintenance Plan	Date Community Facilities Maintenance plan developed and submitted to Portfolio Committee	Date	Develop and submit Community Facilities maintenance Plan to Portfolio Committee by 30 July 2024	Community facilities Maintenance Plan submitted to Portfolio Committee	n/a	n/a	n/a	R0,00	R0,00	Not Applicable	Community Facilities Maintenance Plan & Minutes of portfolio Committee	Community Services: Facilities
BSD7.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Maintained 4 Community Facilities by 30 June 2025	Various Wards	Unknown	Unknown	Unknown	Number of Community Facilities Maintained	Number	Maintain 4 Community Facilities by 30 June 2025	n/a	n/a	2	2	R0,00	R3 360 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Facilities
BSD7.3	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Maintained 5 Tidal Pools by 30 June 2025	Various Wards	Unknown	Unknown	Unknown	Number of Tidal Pools Maintained	Number	Maintain 5 Tidal Pools by 30 June 2025	n/a	n/a	2	3	R0,00	R364 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Beach
BSD7.4	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Maintained 4 Municipal Libraries by 30 June 2025	Various Wards	9	None	9	Number of Municipal Libraries maintained	Number	Maintain 4 Municipal Libraries by 30 June 2025	n/a	n/a	2	2	R0,00	R280 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Libraries
BSD8.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Developed and Submitted to Portfolio Committee Verge Maintenance Plan by 30 July 2024		13 Areas	2023	None	Date Verge Maintenance Plan developed and Submitted to Portfolio Committee	Date	Develop and Submit to Portfolio Committee Verge Maintenance Plan by 30 July 2024	Verge maintenance Plan submitted to Port/olio Committee	n/a	n/a	n/a	R0,00	R0,00	Not Applicable	Verge Maintenance Plan & Minutes of portfolio Committee	Community Services: Parks & Gardens
BSD8.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Conducted verge maintenance in 13 Areas and Public Open Spaces by 30 June 2025	Various Wards	13 Areas	13 Areas	None	Number of Areas & Public Open Spaces verge maintenance conducted	Number	Conduct Verge maintenance in 13 Areas and Public Open Spaces by 30 June 2025	13 Areas	13 Areas	13 Areas	13 Areas	R0,00	R4 864 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Parks & Gardens
BSD9.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Conducted 2 Audits (Internal & External) of landfill site to ensure compliance with landfill site permit by 30 June 2025	Ward 10	Quarterly	4	None	Number of Audits (Internal & external) conducted to ensure compliance with Landfill site permit	Number	Conduct 2 Audits (Internal & External) of landfill site to ensure compliance with landfill site permit by 30 June 2025	1 Audit	n/a	1 Audit	n/a	R0.00	R15 000 000,00	Internal	internal & external Audii Reports	it Technical Services: Waste
LOCAL EC	CONOMIC DEVELOPMENT	1																
	To promote economic development in order to reduce poverty, inequality and unemployment	Transferred Annual Grant to UGU South Coast Tourism and Investment Enterprise by 30 September 2024	r Administration	Annually	Sept-23	None	Date Annual Grant transferred to UGU South Coast Tourism and Investment Enterprise	Date	Transfer Annual Grant to UGU South Coast Tourism and Investment Enterprise by 30 September 2024	Transfer Grant	n/a	n/a	n/a	R0.00	R2 000 000,00	Internal	Proof of Payment & Signed MOU	Planning & Development: LED
LED1.2	To promote economic development in order to reduce poverty, inequality and unemployment	Created 200 Jobs through EPWP programme by 30 June 2025	All wards	Annually	220	Unknown	Number of jobs created through the EPWP Programme	Number	Create 200 Jobs through EPWP programme by 30 June 2025	50	50	50	50	R60 000,00	R2 665 166,00	Public Works	Beneficiary List	Planning & Development: LED
	To promote economic development in order to reduce poverty, inequality and unemployment	Reconnected Electricity at Scottburgh Market by 30 September 2024	Ward 15	Electricity at Scottburgh Market	None	Unknown	Date electricity reconnected at Scottburgh Market	Date	Reconnect Electricity at Scottburgh Market by 30 September 2024	Reconnect Electricity at Scottburgh Market	n/a	n/a	n/a	R0.00	2100000	Internal	Completion Certificate	Planning & Development: LED
	To promote economic development in order to reduce poverty, inequality and unemployment		Ward 13	Signage	None	Unknown	Date directional and locational signage of Umzinto Bus Rank & Traditional Healers		Erect locational and directional signage for Umzinto Bus Rank & Traditional Healers Market by 30 December 2024	n/a	Erect Signage Umzinto Bus Rank & traditional Healers Market	n/a	n/a	R0.00	R120 000,00	Internal	Payment Voucher & Picture	Planning & Development: LED
	To promote economic development in order to reduce poverty, inequality and unemployment	Demorpated of Umthurshima Roach Trading Sites by	Ward 12	Trading Sites	None	Unknown	Date Umthwalume Beach Trading Sites Demarcated	Date	Demarcate Umthwalume Beach Trading Sites by 30 September 2024	Demarcate Umthwalume Beach Trading Sites	n/a	n/a	n/a	R0.01	1	Internal	Payment Voucher & Picture	Planning & Development: LED
LED1.6	To promote economic development in order to reduce poverty, inequality and unemployment	Provided 40 SMMEs/C0-Operatives with business support through Equipment by 30 June 2025	All Wards	Unknown	19	Unknown	Number of SMMEs/Co-Operatives provided with business support through equipment	Number	Provide 40 SMMEs/C0-Operatives with business support through Equipment by 30 June 2025	Advertise calling for applications	Formation of Selection Committee & Shortlisting	SCM Processes	Provideed support to 40 SMMEs	R0.00	R1 200 000,00	Internal	Signed Beneficiary List	t Planning & Development: LED
LED1.7	To promote economic development in order to reduce poverty, inequality and unemployment	Provided support to 19 Communal Gardens through equipment/Infrastructure by 30 June 2025	All Wards	Unknown	None	Unknown	Number of communal gardens provided with support through equipment/infrastructure	Number	Provide support to 19 Communal Gardens through equipment/Infrastructure by 30 June 2025	Consultation sessions with Dept. of Agriculture	Consultation with ward Cllrs and Ward Committees to Identify communal gardens	SCM Processes	Provideed support to 10 Communal Gardens	R0.00	R0.00	Internal	Signed Beneficiary List	Planning & Development: LED
	To promote economic development in order to reduce poverty, inequality and unemployment	Provided 4 trainings to SMME (1 per quarter) by 30 June 2025	All Wards	Unknown	None	Unknown	Number of trainings provided to SMMEs	Number	Provided 4 trainings to SMME (1 per quarter) by 30 June 2025	1	1	1	1	R0,00	R200 000,00	Not Applicable	Attendance Registers	Planning & Development: LED

		RVICE DELIVERY BUDGET & IMPLEMENTATION PI	LAN						Yearly/Annual Targets	QUARTERLY TARGETS				Annual Budge	t			
	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	2024/2025 ANNUAL TARGETS	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	CAPEX	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
LED1.9	To promote economic development i order to reduce poverty, inequality an unemployment		All Wards	Unknown	None	Unknown	Number of business Exhibition & Seminar to be held	Number	Hold 1 business exhibition and Seminar by 30 December 2024	n/a	1	n/a	n/a	R0.00	R0.00	Not Applicable	Attendance Registers	Planning & Development: LED
LED1.10	To promote economic development i order to reduce poverty, inequality an unemployment		Administration	Review Annually	2019	Unknown	Date Informal Economy Policy developed and adopted	Date	Developed and Adopted Informal Economy Policy by 31 March 2025	n/a	Draft Informal economy policy & Workshopping	Adoption	n/a	R0.00	R0.00	Not Applicable	Informal Economy Policy & Council Resolution	Planning & Development: LED
LED1.11	To promote economic development i order to reduce poverty, inequality an unemployment		Ward 13	Building Plans	None	Unknown	Date Building Plans developed and approved	Date	Develop and Approve Building Plan for mechanical workshop in Umzinto Bus Rank by 31 July 2024	Aprroved Building Plans	n/a	n/a	n/a	R0.00		EDTEA	Building Plans	Planning & Development: LED
LED1.12	To promote economic development i order to reduce poverty, inequality an unemployment	d Rank by 28 February 2025	Ward 13	Parking	None	Unknown	Number of m² of parking constructed at Umzinto Bus Rank	Number	Construct 90x80m² of parking at Umzinto Bus Rank by 28 February 2025	n/a	n/a	90x80m² of parking at Umzinto Bus Rank	n/a	R0.00	R3 000 000,00	EDTEA	Completion Certificate	Planning & Development: LED
LED1.13	To promote economic development i order to reduce poverty, inequality an unemployment	d Constructed 150m of access road at Umzinto Bus Rank by 28 February 2025	Ward 13	Access Roads	None	Unknown	Number of meters of access road constructed at Umzinto bus rank	Number	Construct 150m of access road at Umzinto Bus Rank by 28 February 2025	n/a	n/a	150 m access road constructed	n/a	R0.00		EDTEA	Completion Certificate	Planning & Development: LEI
LED1.14	To promote economic development i order to reduce poverty, inequality an unemployment		Ward 13	Mechanical Workshop	None	Unknown	Date Mechanical workshop constructed atUmzinto Bus Rank	Date	Construct Mechanical Workshop at Umzinto Bus Rank by 28 February 2025	n/a	n/a	Mechanical Workshop Constructed	n/a	R0.00		EDTEA	Completion Certificate	Planning & Development: LE
OOD GO	VERNANCE AND PUBLIC PARTICIP	ATION																
GG.1.1	To promote human rights and social upliftment of vulnerable groups	Accredited Training Programmes for development of Umdoni Youth by 30 March 2025	f All Wards	Unknown	Unknown	Unknown	Number of Youth trained in Agriculture	Number	Train 57 umdoni Youth in Agriculture by 30 March 2025	Consultative Session with the Department of Agriculture	Appoint Service Provider to facilitate Agriculture training programme Advertise calling for applications	Train 57 Umdoni Youth on Agriculture	n/a	n/a		Internal	Attendance Register, advert & Accredited certificates	
GG1.2	To promote human rights and social upliftment of vulnerable groups	Trained 57 umdoni Youth in Robotics and Coding by 30 March 2025	/ All Wards	Unknown	Unknown	Unknown	Number of Youth trained in Robotics and Coding	Number	Train 57 umdoni Youth in Robotics and Coding by 30 March 2025	Consultative session with Moses Kotane Institute	Advertise calling for applications	Train 38 Umdoni Youth on Robotics and Coding	n/a	n/a		Internal	Attendance Register, advert & Accredited certificates	
GG1.3	To promote human rights and social upliftment of vulnerable groups	Trained 57 Umdoni Youth on Security Services by 30 June 2025	All Wards	Unknown	Unknown	Unknown	Number of Youth trained in Security Services	Number	Train 57 Umdoni Youth on Security Services by 30 June 2025	n/a	n/a	Avertise calling for applications	Train 57 Umdoni Youth on Security Services	/ n/a	R575 611,20	Internal	Attendance Register, advert & Accredited certificates	
GG1.4	To promote human rights and social upliftment of vulnerable groups	Trained 20 Umdoni Youth on Sewing by 30 June 2025	All Wards	Unknown	Unknown	Unknown	Number of Umdoni Youth Trained in sewing	Number	Train 20 Umdoni Youth on Sewing by 30 June 2025	n/a	n/a	Avertise calling for applications	Train 57 Umdoni Youth on Sewing	n/a		Internal	Attendance Register, advert & Accredited certificates	
GG1.5	To promote human rights and social upliftment of vulnerable groups	Conducted capacity building Session with Young Women in Business by 30 Augist 2024	All Wards	Unknown	Unknown	Unknown	Number of Capacity Building Sessions conducted for Young Women in Business	Number	Conduct 1 Capacity Building Session with Young Women in Business by 30 august 2024	1 Capacity Building Session for Young Women in Business	n/a	n/a	n/a	n/a		Internal	Attendance Register & Pictures	
GG1.6	To promote human rights and social upliftment of vulnerable groups	Conducted 1 Awareness Campaign for the Empower HER womens Programme by 30 August 2024	r All Wards	Unknown	Unknown	Unknown	Number of Awareness Campaigns conducted on the Empower HER womens programme	Number	Conduct 1 Awareness Campaign for the Empower HER womens programme by 30 August 2024	1 Awareness Campaign for Empower HER Womens Programme	n/a	n/a	n/a	n/a	R150 000,00	Internal	Attendance Register & Pictures	
GG1.7	To promote human rights and social upliftment of vulnerable groups	Conducted 1 Boys to Men Health Awarenss programme by 30 June 2025	All Wards	Unknown	Unknown	Unknown	Number of Boys to Men Health Awareness programmes conducted	Number	Conduct 1 Boys to Men Health Awareness programme by 30 June 2025	n/a	n/a	Consultative Sessions with Department of Health & Mens Health	1 Boys to Men Health Awareness Programme	n/a		Internal	Attendance Register & Pictures	
GG1.8	To promote human rights and social upliftment of vulnerable groups	Inducted 19 Umdoni Youth Forums by 30 July 2024	All Wards	19 Youth Forums	None	1 Induction	Number of Youth Forums inducted	Number	Induct 19 Youth Forums by 30 July 2024	Youth Forums Induction	nía	n/a	n/a	n/a	R0.00	Internal	Attendance Register & Pictures	
GG2.1	To ensure effective and efficient internal and external communication		Administration	12	8	4	Number of Mayoral Radio Slots conducted	l Number	Conduct 8 Mayoral radio Slots by 30 June 2025	2	2	2	2	n/a	R317 344,07	Internal	Confirmation letters from Radio Stations	OMM: Communicat
GG2.2	To ensure effective and efficient internal and external communication		Administration	4	4	None	Number of External Newsletters developed and Published by 30 June 2025	Number	Develop and Publish 4 External Newsletters by 30 June 2025	1	1	1	1	n/a	5400.000.00	Internal	External Nesletters	OMM: Communicat
GG2.3	To ensure effective and efficient internal and external communication	The state of the s	Administration	4	4	None	Number of Internal Newsletters developed and Published by 30 June 2026	Number	Develop and Publish 4 Internal Newsletters by 30 June 2025	1	1	1	1	n/a	R160 000,00	Internal	Internal Newsletters	OMM: Communicat
GG2.4	To ensure effective and efficient internal are external communication	Conducted 4 Media BriefingsTours by 30 June 2025	Administration	Monthly	0	4	Number of Media Briefings/Tours conducted	Number	Conduct 4 Media Briefings/Tours by 30 June 2025	1	1	1	1	n/a	n/a	Internal	Attendance Registers	OMM: Communicat
GG2.4		Procured x150 Corporate Diaries by 30 Decmber 2024	Administration	Ann ually	150	None	Number of Corporate Diaries procured	Number	Proc ure x150 corporate Diaries by 30 December 2024	n/a	150 Corporate Diaaries procured	n/a	n/a	n/a	n/a	Internal	Payment Voucher & Printout of Sample designs	OMM: Communicat
GG2.5	To ensure effective and efficient internal ar external communication	old Procured x2000 Corporate Calenders by 30 December 2024	Administration	Ann ually	2000	None	Number of Corporate Calenders procured	Number	Proc ure x2000 corporate Calenders by 30 December 2024	n/a	2000 Corporate Calenders procured	n/a	n/a	n/a	n/a	Internal	Payment Voucher & Printout of Sample designs	OMM: Communicat
GG3.1	To promote human rights and social upliftment of vulnerable groups	Provided support to elderly citizens by 30 June 2025	i All Wards	Ann ually	Dec-23	Unknown	date support providedto elderly citizens	Date	Provide support to elderly citizens by 30 June 2025	n/a	n/a	n/a	Provide support to elderly citizens	n/a	R350 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.2	To promote human rights and social upliftment of vulnerable groups	Provided support to people with Disabilities by 30 June 2025	All Wards	Ann ually	01-Apr	Unknown	Date support provided to people living with disabilities	Date Date	Provide support to people with Disabilities by 30 June 2025	n/a	n/a	n/a	Provide support to people living with disabilities	n/a	R230 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.3	To promote human rights and social upliftment of vulnerable groups	Provided support to people infected and affected by HIV/AIDS by 30 December 2024	All Wards	Ann ually	01-Dec	Unknown	Date support provided to people living with HIV/AIDS	Date	Provide support to people infected and affected by HIV/AIDS by 30 December 2024	n/a	Provided support to people living with HIV/AIDS	n/a	n/a	n/a	R100 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.4	To promote human rights and social upliftment of vulnerable groups	Provided support to children through the implementation of Children's programmes by 30 June 2025	All Wards	Ann ually	Mar-23	Unknown	Date support provided to Children through implementation of Children's programmes		Provide support to children through the implementation of Children's programmes by 30 June 2025	n/a	n/a	n/a	Provided support to children	n/a	R220 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.5	To promote human rights and social upliftment of vulnerable groups	Support 300 young girls and women through the participation of Reed Dance by 30 September 2024	All Wards	Ann ually	Sept-23	Unknown	Number of young girls or women supported through participation in the Reed dance	Date	Support 300 young girls and women through the participation of Reed Dance by 30 September 2024	Reed Dance/Umkhosi Womhlanga	n/a	n/a	n/a	n/a	R780 000,00	Internal	Attendance Registers	OMM: Special Programmes
GG4.1	To promote human rights and social upliftment of vulnerable groups	Convened 200 Ward Committee meetings by 30 June 2025	All Wards	Monthly	200	200	Number of ward committee meetings convened	Number	Convene 200 Ward Committee meetings by 30 June 2025	50	50	50	50	n/a	R320 000,00	Internal	Attendance Registers	OMM:Public Participation

UMDONI M	UNICIPALITY 2024/2025 DRAFT SER	VICE DELIVERY BUDGET & IMPLEMENTATION PL	AN							OLIADTEDI VIA DOSTO				A 12				
		Measurable	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	,	QUARTERLY TARGETS				Annual Budge			Portfolio Of Evidence	Responsible
	Objective	Objective							2024/2025 ANNUAL TARGETS	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	CAPEX	OPEX	Funding Source		Department
GG4.2	To promote human rights and social upliftment of vulnerable groups	Implemented Operation SukumaSakhe programmes by 30 June 2025	All Wards	annualy	Unknown	Unknown	Date Operation Sukuma Sakhe Programmes implemented	Date	Implement Operation SukumaSakhe programmes by 30 June 2025	n/a	n/a	n/a	n/a	n/a	R140 000,00	Internal	Signed Beneficiary List	t OMM:Public Participation
GG5.1	Effective and functional Internal and External Audit	Convene 4 Audit & Performance Committee meetings by 30 June 2025	Administration	Quarterly	4 Meetings	None	Number of Audit & performance committee meetings convened	⁹ Number	Convene 4 Audit & Performance Committee meetings by 30 June 2025	1	1	1	1	n/a	R164 041,80	Internal	Minutes nd Attendance Regiter	OMM:Internal Audit
GG5.2	Effective and functional Internal and External Audit	Review and Update Umdoni Risk Register by 30 September 2024	Administration	annualy	Annually	Unknown	Date Umdoni Risk Register reviewed and updated	Date	Review and Update Umdoni Risk Register by 30 September 2024	Updated Risk Register	n/a	n/a	n/a	n/a	n/a	Internal	Risk Register	OMM:Internal Audit
GG5.3	Effective and functional Internal and External Audit	Develop and Adopt Internal Audit Plan by 30 August 2024	Administration	annualy	Aug-23	none	Date Internal Audit Plan developed and adopted	Date	Develop and Adopt Internal Audit Plan by 31 August 2024	Adopt Internal Audit Plan	n/a	n/a	n/a	n/a	n/a	Internal	Internal Audit Plan and Audit Committee minutes	OMM:Internal Audit
GG6.1	Effective Internal and External Communication	Developed and Adopted 2023/2024 Annual Report by 31 March 2025	Administration	annualy	Mar-24	None	Date Annual Report for 2023/2024 Developed and adopted	Date	Develop and Adopt Annual Report for 2022/2023 by 31 March 2025	Draft Annual Report	n/a	Submit Draft Annual report to Council for Adotion	n/a	n/a	n/a	Internal	Annual Report & Council Resolution	ОММ
GG7.1	To ensure effective and efficient internal and external communication	Develop and Adopt SDBIP by 30 June 2025	Administration	annualy	Jun-24	None	Date SDBIP Developed and adopted	Date	Develop and Adopt Umdoni SDBIP by 30 June 2025	n/a	n/a	n/a	Adoption	n/a	n/a	Not Applicable	SDBIP & Council Resolution	OMM: IDP/PMS
MUNICIPA	FINANCIAL VIABILITY & MANAGE	MENT																
FVM1.1	To ensure financial sustainability and sound financial principles	Collect 95% of revenue by 30 June 2025	Administration	95%	75%		Percentage of revenue collected	Percentage		25%	50%	75%	95%	n/a	R240 000,00	Internal	Revenue Collection report	Fianace
FVM1.2	To ensure financial sustainability and sound financial principles	Prepared 4 Quarterly statutory reports within 30 days after the end of the quarter by 30 June 2025	Administration	Quarterly	Quarterly	None	Number of statutory reports prepared within 30 days after the end of the quarter	Number	Prepare 4 Quarterly statutory reports within 30 days after the end of the quarter by 30 June 2025	1	1	1	1	n/a	n/a	Not Applicable	Financial reports	Fianace
FVM1.3	To ensure financial sustainability and sound financial principles	Prepared and submitted monthly Statutory Reports (Sec 71 Returns, C-Schedule & Grants) within 10 working days of the following month by 30 June 2025	Administration	Monthly	Monthly	None	Number of Monthly statutory reports (Sec 71 Returns, C-Schedule & Grants) prepared	Number	Prepare and submit monthly Statutory Reports (Sec 71 Returns, C-Schedule & Grants) within 10 working days of the following month by 30 June 2025	3	3	3	3	n/a	n/a	Not Applicable	Financial reports	Fianace
FVM1.4	To ensure financial sustainability and sound financial principles	Reviewed and Adopted rates Policy by 30 June 2025	Administration	Annually	Annually	None	Date Rates Policy reviewed and adopted	Date	Review and Adopt rates Policy by 30 June 2025	n/a	n/a	n/a	Adopted Rates Policy	n/a	n/a	Not Applicable	Policy & Council Resolution	Fianace
FVM1.5	To ensure financial sustainability and sound financial principles	Maintained financial viability through cash/cost coverage ratio of 3:01 by 30 June 2025	Administration	03:01	05:04	None	Maintain cost/cash coverage ratio of 3:1	Ratio	Maintain Financial Viability through cash/cost coverage ratio of 3:01 by 30 June 2025	03:01	03:01	03:10	03:01	n/a	n/a	Not Applicable	Financial reports	Fianace
FVM1.6	To ensure financial sustainability and sound financial principles	Ensured payment of creditors within 30 Days of receipt of invoice by 30 June 2025	Administration	30 Days	30 Days	None	Number of days creditors paid	Number	Ensure payment of creditors within 30 Days of receipt of invoice by 30 June 2025	30 Days	30 Days	30 Days	30 Days	n/a	n/a	Not Applicable	Payment Register	Fianace
FVM1.7	To ensure financial sustainability and	Implemented 80% of procurement Plan by 30 June	Administration	95%	75%	None	Percentage of Procurement Plan	Percentage	Implement 80% of Procurement Plan by 30	65%	75%	80%	n/a	n/a	n/a	Not Applicable	Procurement Plan	Fianace
FVM1.8	sound financial principles To ensure financial sustainability and		Administration	120 Days	Unknown	Unknown	implemented by deadline Number of Days tender awards finalized	Number	June 2025 Finalise tender awards within 120 days of	120 Days	120 Days	120 Days	120 Days	n/a	R350 000,00	Not Applicable	Tender Register	Fianace
FVM1.9		advertisement by 30 June 2025 Submitted Annual Financial Statements (AFS) to AG	Administration	31-Aug	31-Aug	None	after advertisement Date Annual Financial Statements (AFS)		advertisement by 30 June 2025 Submit Annual Financial Statements (AFS) to	Submission of AFS	n/a	n/a	n/a	n/a	n/a	Not Applicable	AFS & Submission	Fianace
FVM1.10	sound financial principles To ensure financial sustainability and		Administration	100%	Unknown	Unknown	submitted to AG Percentage of Audit Queries for finance		AG by 31 August 2024 Resolve 80% of Audit Queries for Finance	n/a	n/a	n/a	80% Audit Queries resolved	n/a	n/a	Not Applicable	letter to AG Audit Action Plan	Fianace
FVM1.11	sound financial principles To ensure financial sustainability and		Administration	Annually	Annually	None	department resolved by deadline Number of movable assets verifications		Department by 30 June 2025 Conduct 1 movable assets verifications by 30	n/a	n/a	n/a	1 Asset Verification	n/a		Not Applicable	Asset Report	Fianace
FVM1.12	sound financial principles To ensure financial sustainability and		Administration	Annually	Annually	None	conducted by deadline Number of immovable asset verifications	ļ	June 2025 Conduct 1 Immovable Asset verification by 30		n/a	n/a	1 Immovable Asset Verification	n/a	R1 000 000,00	Not Applicable	Asset Report	Fianace
FVM1.13	sound financial principles To ensure financial sustainability and	June 2025 100% of households earning less than R4000 per month have access to Free Basic Services by 30	Administration	100%	Unknown	Unknown	conducted by deadline Percentage of households earning less than R4000 per month with access to free		June 2025 100% of households earning less than R4000 per month have access to Free Basic		1005%	1005%	100%	n/a	R2 112 368,00	Not Applicable	Indigent Register	Fianace
	sound financial principles TTING INTERVENTIONS	June 2025	7 diffillion dubori	10070	Ondown	Olidiowii	basic services	Totomage	Services by 30 June 2025	10070	1000 %	1000 /0	100%	1110	112 112 000,00	Νοίπρηιομοίο	indigent register	T landed
CC1.1	Integrated approach towards planning for urban and rural communities	Transferred Grant to TC Robertsons Nature Reserve monthly as per Service Level Agreement by 30 June 2025	Administration	Unknown	Unknown	Unknown	Percentage of the Grant transferred to TC Robertsons Nature Reserve as per the Service Level Agreement		Transfer of 100% of the TC Robertsons Nature Reserve grant by 30 June 2025	25%	25%	25%	25%	n/a	R360 400,00	Internal	Proof of Payment & Signed MOU	Planning & Development: Environment
CC1.2	Integrated approach towards planning for urban and rural communities	Approved Development/Land Use applications within 90 days of receipt by 30 June 2025	Administration	90 Days	90 Days	None	Number of Days development/land use applications approved from date of receipt		Approve Development/Land Use applications within 90 days of receipt by 30 June 2025	90 days	90 Days	90 Days	90 days	n/a	n/a	Not Applicable	Deveopment Applications register	Planning & Development Town planning